Help when NAU Nursing Students need it: That’s

Online Tutoring: Anywhere, Anytime

NAU has provided their students with Nursing tutoring support! With SMARTTHINKING, students can

- Use Drop in Tutoring and interact with a live tutor.
- Submit writing for review and feedback to the Writing Center.
- Submit an Offline Question for feedback.

A Nursing Tutor can help:

- Prepare for upcoming tests and prepare for your Problem Solving classroom sessions.
- Smarthinking e-structors are nurses with expertise in the specific areas. They will work with students on critical thinking and understanding. They will not “just” give answers.

Tips:

- Live Nursing Tutor Hours are Sun- Thurs 6 PM to 10 PM mountain time.
- Prepare to provide detail regarding what you are not understanding.
- To find detail on the nursing subjects, go to http://www.smarthinking.com/services-and-subjects/subjects/nursing-and-allied-health/

Submit your writing can help:

- Papers can be submitted to the Essay Center 24 hours a day to receive writing mechanic feedback on assigned 1-10 page essays. (Paper submissions are generally returned within 24 hours to your Smarthinking Personal Archives area.)
- Papers can be submitted to the Nursing Essays area 24 hours a day to receive nursing content feedback on assigned 1-10 page essays. (Paper submissions are generally returned within 24 hours to your Smarthinking Personal Archives area.)

Submit a question can help:

- Ask for Help when you need it. If you can’t access a tutor during the live tutor hours then submit a question to a nursing tutor.
- Question submissions are generally returned within 24 hours to your Smarthinking inbox.
- The key to good feedback is detail! Be specific about the question and what you don’t get. Where are you getting stuck? What have you tried that didn’t work?

Whiteboard Tips:

- When you click Enter Question at the top left of the whiteboard you go into the queue for a live tutor. The average wait is 3-5 minutes, during busy times.
- When using the whiteboard, it types where you click with your mouse.
- You can copy/paste problem into the Whiteboard instead of retyping it!
- All your live tutoring sessions are archived for your use in the Personal Archives area! Archives can be used to review the content of a tutoring session or as the starting point for follow-up sessions with a tutor.

Tutoring services are provided by National American University at no charge to you. It’s another way NAU is helping you to succeed!