

Help when NAU Nursing Students need it: That's



NAU has provided their students with Nursing tutoring support! With **SMARTHINKING**, students can

- Use **Drop in Tutoring** and interact with a live tutor.
- **Submit writing** for review and feedback to the Writing Center.
- **Submit an Offline Question** for feedback.



A Nursing Tutor can help:

- **Prepare** for upcoming tests and prepare for your Problem Solving classroom sessions.
- Smarthinking **e-structors are nurses** with expertise in the specific areas. They will work with students on critical thinking and understanding. They will not “just” give answers.

Tips:

- **Live Nursing Tutor Hours** are Sun- Thurs 6 PM to 10 PM mountain time.
- **Prepare** to provide detail regarding what you are not understanding.
- To find detail on the nursing subjects, go to <http://www.smarthinking.com/services-and-subjects/subjects/nursing-and-allied-health/>

Submit your writing can help:

- Papers can be submitted to the **Essay Center 24 hours a day** to receive **writing mechanic feedback** on assigned 1-10 page essays. (Paper submissions are generally returned within 24 hours to your Smarthinking Personal Archives area.)
- Papers can be submitted to the **Nursing Essays area 24 hours a day** to receive **nursing content feedback** on assigned 1-10 page essays. (Paper submissions are generally returned within 24 hours to your Smarthinking Personal Archives area.)

Whiteboard Tips:

- When you click **Enter Question** at the top left of the whiteboard you go into the queue for a live tutor. The average wait is 3-5 minutes, during busy times.
- When using the whiteboard, it types where you click with your mouse.
- You can **copy/paste** problem into the Whiteboard instead of retyping it!
- All your live tutoring sessions are **archived** for your use in the *Personal Archives* area! Archives can be used to review the content of a tutoring session or as the starting point for follow-up sessions with a tutor.

Submit a question can help:

- **Ask for Help when you need it.** If you can't access a tutor during the live tutor hours then submit a question to a nursing tutor.
- Question submissions are generally **returned within 24 hours** to your Smarthinking inbox.
- The **key to good feedback is detail!** Be specific about the question and what you don't get. Where are you getting stuck? What have you tried that didn't work?

Tutoring services are provided by National American University at no charge to you.
It's another way NAU is helping you to succeed!